

# Douglas McLellan

IT Manager - Microsoft 365, Identity & Security

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Open to conversations | Hybrid

## PROFESSIONAL PROFILE

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Sole IT administrator for Cricket Ireland across four years - full Microsoft 365 responsibility without a team across approximately 50 staff, 40-50 players, and 25 match officials. Inherited a tenant with no MFA, no DMARC, no Conditional Access, and no Intune; handed it over secure, documented, and formally structured across ten operational areas. Now administering Microsoft 365 at Beacon Hospital and building AI-assisted tools alongside: a secure Azure-hosted bowling workload platform, a SharePoint SPFx venue reporting tool, and a personal AI workspace. All capability is self-taught and demonstrated through operational delivery, GitHub repositories, and named employer references.

## CORE STRENGTHS

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Microsoft 365 Administration, Identity & Access (Entra ID), SharePoint & Teams, Power Platform (Apps / Automate), MS Purview, Intune, Email Security & DMARC, Vendor & MSP Management, Team Leadership, Power BI / DOMO, VoIP & Unified Comms, AI Tool Development, Business Systems Implementation, Change Management

## SELECTED IMPACT

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- Administered the Cricket Ireland M365 tenant as sole administrator for four years across approximately 50 staff, 40-50 players, and 25 match officials: Entra ID with RBAC, MFA, and Conditional Access; Intune across a mixed corporate Android and personal iPhone estate; Exchange Online, SharePoint, Teams, OneDrive, and enterprise application permission governance.
- Inherited a live tenant with no MFA, no DMARC, no Conditional Access, and no Intune. Implemented all four, tightened application consent policies, applied Purview information protection controls, and consolidated wasted license and AWS expenditure.
- Administered Sport80, NV Play, BrightHR, WordPress, Vodafone ROI/NI, and Nostra MSP. Built Power Platform automation for player registration and the Match Referee Venue Report (MRVR) SharePoint SPFx application.
- Managed match-day technology at 6-8 international fixtures per season, including the 7,500-capacity temporary stadium at Malahide Castle: Starlink, DLS 6 scoring, broadcasting, and live streaming in venues with no permanent IT infrastructure.
- Delivered a ten-area structured handover covering identity, devices, security, systems, match-day, hardware, Power Platform, support, vendors, and documentation - designed to be re-executed without the author present.

## PROFESSIONAL EXPERIENCE

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### M365 Administrator | Beacon Hospital

Mar 2026 - Present

- Support the hospital's Microsoft 365 transition, focusing on secure administration, SharePoint, Teams, OneDrive and Entra ID.
- Provide practical user support and rollout assistance in a healthcare environment where reliability, data handling and adoption matter.

### IT Manager | Cricket Ireland

Apr 2024 - Mar 2026

- Sole M365 administrator for approximately 50 staff, 40-50 players, and 25 match officials: Entra ID with RBAC, MFA, and Conditional Access; Intune device management across a mixed corporate Android and personal iPhone estate; Exchange Online, SharePoint, Teams, OneDrive, and enterprise application permission governance.
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### **IT Systems Administrator | Cricket Ireland**

May 2023 - May 2024

- Supported co-managed IT operations across devices, identity, file services, collaboration tools and user support.
- Planned and delivered migration of priority workloads from AWS-hosted operational storage into Microsoft 365.

### **ICT Manager / Community Development Co-ordinator | Liffey Partnership**

Mar 2020 - Apr 2023

- Led ICT operations across five Dublin sites, combining infrastructure, user support, vendor management and organisational delivery.
- Moved the organisation from Windows Server 2012 file services to SharePoint and OneDrive, improving remote access and resilience.
- Supported business-system change across HR, finance/accounts, telephony and collaboration tools, including implementation, training and handover.
- Implemented VoIP/softphone services and secure remote-working support during COVID-19.

### **Community Development Co-ordinator | Liffey Partnership**

Mar 2017 - Mar 2020

- Led a community development team delivering multi-stream programmes spanning social inclusion, health promotion and restorative practice.

## **EARLIER CAREER**

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### **Project Officer — Routes to Inclusion | Inclusion Scotland**

Oct 2015 - Oct 2016

### **Senior Manager | Humanist Society Scotland**

2013 - 2015

### **Head / Trust Secretary — ICAS Foundation | ICAS**

Aug 2012 - Dec 2013

### **Community Development Officer | Age Scotland**

Nov 2002 - Aug 2012

## **AI-ASSISTED APPLICATION BUILDS**

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### **Bowling Load Tracker**

A secure Azure-hosted workload monitoring platform for Cricket Ireland bowlers. The system lets players log sessions, gives coaches visibility over assigned players, and uses ACWR calculations to flag workload spikes before they become injury risks.  
Node.js, Express, PostgreSQL, Azure App Service, Entra ID, Microsoft Graph, Microsoft Teams

### **McLellan Hub**

A private AI workspace and portfolio platform - personal tooling - combining multi-model chat, project memory, document analysis, source-linked research, export workflows, and recruiter-facing portfolio AI.  
Node.js, Express, EJS, SQLite, Google OAuth, AI provider integrations

### **MRVR**

A SharePoint Framework reporting tool for Cricket Ireland match referees. It captures venue reports, stores structured answers in SharePoint, retrieves previous reports for the same venue, and carries forward unresolved venue notes so operational knowledge is not lost between fixtures.

SharePoint Framework, React, TypeScript, Fluent UI, SharePoint REST API

## **EDUCATION**

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Bachelor's Degree (Open), The Open University · Inverkeithing High School

Portfolio: <https://douglas.mclellan.scot>